

## **RETURN SERVICE REQUESTED**

CITY OF SIMONTON PO BOX 7 SIMONTON TX 77476-0007

# Statement Ending 10/30/2020

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CITY OF SIMONTON
Customer Number: XXXXXXXX955

Website

Managing Your Accounts					
$\times$	Mailing Address	2929 W Sam Houston Pkwy N Houston, TX 77043-1644			
	Phone Number	713-580-9900 or 844-972-4636			
Π	24-Hour Helpline	877-972-2255			

www.wallisbank.com

Summary of Accounts

Account Type	Account Number	Ending Balance
SMALL BUSINESS CHECKING - PUBLIC & GOV	XXXXXXXX955	\$13,355.21

# SMALL BUSINESS CHECKING - PUBLIC & GOV-XXXXXXXX955

Account Su	Immary				
Date	Description	Amount			
10/01/2020	Beginning Balance	\$7,672.25			
	2 Credit(s) This Period	\$5,682.96			
	0 Debit(s) This Period	\$0.00			
10/30/2020	Ending Balance	\$13,355.21			
Account Ac	ctivity				
Post Date	Description		Debits	Credits	Balance
10/01/2020	Beginning Balance				\$7,672.25
10/01/2020	CENTERPOINT ENER PAYMENTS			\$2,841.48	\$10,513.73
				\$2,841.48	\$13,355.21
10/30/2020	CENTERPOINT ENER PAYMENTS			ψ2,0+1.+0	•·•,•••· <b>=</b> ·

Date	Amount	Date	Amount
10/01/2020	\$10,513.73	10/30/2020	\$13,355.21

### **Overdraft and Returned Item Fees**

	Total for this period	Total year-to-date
Total Overdraft Fees	\$0.00	\$0.00
Total Returned Item Fees	\$0.00	\$0.00



XXXXXXXXX955

#### IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR ELECTRONIC TRANSFERS

Telephone us at 713-580-9900 or 844-972-4636

24-Hour Information Helpline 877-972-2255 • WallisBank.com

or

#### Write us at: Wallis Bank, 2929 W Sam Houston Pkwy N, Suite 300, Houston TX 77043

as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- (1) Tell us your name and account number.
- (2) Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- (3) Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days.

We will investigate your complaint and will correct any error promptly. If we take more than 10 business days (or more than 20 business days for an error occurring within 30 days after the first deposit was made to your account) to do this, we will credit your account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.

We will tell you the results of our investigation within three business days after completing our investigation. If we decide there was no error, we will send you a written explanation.

You may ask for copies of the documents that we used in our investigation.

THIS IS PROVIDED TO HELP YOU BALANCE YOUR STATEMENT.		CHECKS OUTSTANDING		THIS IS PROVIDED TO HELP YOU BALANCE YOUR	
		NO.	AMOUNT	CHECKBOOK.	
YOUR BALANCE SHOWN ON THIS STATEMENT	\$			CHECKBOOK BALANCE	\$
ADD + (IFANY) DEPOSITS NOT SHOWN ON THIS STATEMENT	\$			SUBTRACT – (IF ANY) ACTIVITY CHARGES	\$
TOTAL	\$			SUB-TOTAL	\$
SUBTRACT – (IF ANY) CHECKS OUTSTANDING	\$			SUBTRACT – (IF ANY) OTHER BANK CHARGES	\$
BALANCE SHOULD AGREE WITH YOUR CHECKBOOK BALA	\$ NCE	<	>	BALANCE SHOULD AGREE WITH YOUR STATEMENT BALAR	\$

#### IN CASE OR ERRORS OR QUESTIONS ABOUT YOUR STATEMENT

If you think your statement is wrong or if you need more information about a transfer on the statement, write us (on a separate sheet) at the address printed on the top of this statement as soon as possible. We must hear from your no later than 30 days after we sent you the FIRST statement on which the error or problem appeared. You can telephone us, but doing so will not preserve your rights. In your letter, give us the following information:

- Your name and account number.
- The dollar amount of the suspected error.
- Describe the error and explain as clearly as you can why you believe there is an error. If you need more information, describe the item you are unsure about.

#### Balance Computation Method for Cash Reserve Accounts

We figure [a portion of] the finance charge on your account by applying the periodic rate to the "average daily balance" of your account (including current transactions). To get the "average daily balance" we take the beginning balance of your account each day, add any new [purchase/advances/loans], and subtract any payments or credits, [and unpaid finance charges]. This gives us the daily balance. Then we add up all the daily balances for the billing cycle and divide the total by the number of days in the billing cycle. This gives us the "average daily balance".

If you question a charge on your Cash Reserve account, you do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of the bill that are not in question. While we are investigating your question, we cannot report you as delinquent or take any action to collect the amount your question. You can telephone us, but regulations require a written communication to preserve your rights.

We will investigate your complaint and will correct any error promptly.