






PO Box 470
El Campo TX 77437

RETURN SERVICE REQUESTED

CITY OF SIMONTON
PO BOX 7
SIMONTON TX 77476-0007

Managing Your Accounts

-  Customer Support 832-344-2100
-  Main Office 979-543-3349
-  Telebanking 877-333-NFNB (6362)
-  E-Banking www.newfirst.com
-  Mailing 2214 Avenue H
Rosenberg, TX 77471

Over the past few years, NewFirst has worked diligently to provide customers with products and services which provide convenient account access and the most up-to-date account information. With the ability for customers to access account information instantly from both desktop computers and mobile devices, there has been a noticeable decline in the usage of our Telebanking system. Therefore, as of December 31, 2018, we will discontinue Telebanking services, which are available by calling (877) 333-NFNB (6362).

Should you have any questions, or would like additional information regarding NewFirst's Online Banking or Mobile Banking products, or if we can assist with the enrollment of these products, please contact us or visit our website at www.NewFirst.com.

Summary of Accounts

Account Type	Account Number	Ending Balance
BUSINESS BASIC CHK	REDACTED	\$0.00

BUSINESS BASIC CHK - REDACTED**Account Summary**

Date	Description	Amount
11/01/2018	Beginning Balance	\$0.00
	0 Credit(s) This Period	\$0.00
	0 Debit(s) This Period	\$0.00
11/30/2018	Ending Balance	\$0.00

In Case of Errors or Questions About Your Electronic Transfers:

Telephone the most convenient NewFirst location.

Your account branch information and the main office telephone number are provided on the front of your statement.

or

Write us at: NewFirst National Bank
P.O. Box 470
El Campo, Texas 77437

As soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- (1) Tell us your name and account number.
- (2) Describe the error or the transfer you are unsure about and explain as clearly as you can why you believe it is an error or why you need more information.
- (3) Tell us the dollar amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this, we will credit your account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.

THIS IS PROVIDED TO HELP YOU BALANCE YOUR STATEMENT.	CHECKS OUTSTANDING	THIS IS PROVIDED TO HELP YOU BALANCE YOUR CHECKBOOK.
YOUR BALANCE SHOWN ON THIS STATEMENT \$ _____	NO. AMOUNT	CHECKBOOK BALANCE AT STATEMENT DATE \$ _____
ADD + (IF ANY) DEPOSITS NOT SHOWN ON THIS STATEMENT \$ _____		SUBTRACT - (IF ANY) ACTIVITY CHARGES \$ _____
TOTAL \$ _____		SUB-TOTAL \$ _____
SUBTRACT - (IF ANY) CHECKS OUTSTANDING \$ _____		SUBTRACT - (IF ANY) OTHER BANK CHARGES \$ _____
BALANCE \$ _____ SHOULD AGREE WITH YOUR CHECKBOOK BALANCE		BALANCE \$ _____ SHOULD AGREE WITH YOUR STATEMENT BALANCE

STATEMENT OF ACCOUNT

PLEASE EXAMINE AT ONCE. IF NO ERROR IS REPORTED IN TEN DAYS, THE ACCOUNT WILL BE CONSIDERED CORRECT.

Quick Cash

In Case Of Errors Or Questions About Your Quick Cash Statement

If you think your statement is wrong, or if you need more information about a transaction on the statement, write us (on a separate sheet) at the address printed on the top of this statement as soon as possible. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared. You can telephone us, but doing so will not preserve your rights.

In your letter, give us the following information:

- Your name and account number.
- The dollar amount of the suspected error.
- Describe the error and explain as clearly as you can why you believe there is an error. If you need more information, describe the item you are unsure about.

If you question a charge on your Quick Cash account, you do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of the bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question. You can telephone us, but regulations require a written communication to preserve your rights.

We will investigate your complaint and will correct any error promptly.